

PERSONAL INFORMATION

Title Mr. Mrs. Ms. Other (please specify)

Full Name (as in NID/Passport)

Name to appear on card (maximum 19 characters, leave a blank space between each name)

Date of birth DD MM YY YY Sex Male Female

Nationality

Passport no. (for international card only) Passport issue date DD MM YY YY

Passport expiry date DD MM YY YY Passport issue place

NID no.

Father's Name

Mother's Name

40X50mm
passport size photographs

please attach a recent passport size
colour photograph with your name
written on the reverse

PROFESSIONAL DETAILS

Student Salaried person Self employed Businessman Other (please specify)

Name of the employer/ educational institution

CONTACT INFORMATION

Present Residence Address

Area/ Police Station District/ City Postal Code

Permanent Address

Area/ Police Station District/ City Postal Code

Cell phone Land phone C O D E

E-mail

PLEASE READ THE MEMBERSHIP AGREEMENT AND SIGN ACCORDINGLY BELOW

To : Southeast Bank PLC.

I hereby apply for the Southeast Bank Prepaid Card as specified above. I hereby solemnly declare and affirm as follows:

I have read and understood the terms and conditions of the Southeast Bank Prepaid Card Terms & Conditions printed on the reverse side of this application form.

Signature & Date of the Applicant

FOR OFFICE USE ONLY

Name

Card Number Authorized Signature



NOMINEE DETAILS

Title	<input type="checkbox"/> Mr.	<input type="checkbox"/> Mrs.	<input type="checkbox"/> Ms.	<input type="checkbox"/> Other	<input type="text"/>			
Full Name	<input type="text"/>							
Cell Phone	<input type="text"/>	Sex	<input type="checkbox"/> Male	<input type="checkbox"/> Female	Date of birth	<input type="text"/>	<input type="text"/>	<input type="text"/>
NID	<input type="text"/>			Passport No.(If Any)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Permanent Address	<input type="text"/>							
Signature of Nominee:	<input type="text"/>			Relationship with the Cardholder:	<input type="text"/>			

40X50mm
passport size photographs

please attach a recent passport size
colour photograph with your name
written on the reverse

Southeast Bank Prepaid Card Terms & Condition

01.
 - a) The Southeast Bank Prepaid Card is issued to applicants to avail services related to drawing cash from ATM and/or to purchases from merchants with electronic Point of Sale (POS) terminal and / or for online transaction.
 - b) Southeast Bank Prepaid Card will be valid all over the world.
 - c) The necessary Personal Identification Number (PIN) for the Prepaid Card will be provided by Southeast Bank.
 - d) 'Merchant Establishment' means the authorized establishment within which the authorized member of the 'VISA/MasterCard International' has entered into agreement for honoring the 'VISA/MasterCard' upon proper presentation.
 - e) The recipient of the Card will be known as the Cardholder and he/she will be the user of the Card.
 - f) 'Card Account' means the account which is maintained by Southeast Bank in the name of the Cardholder. Unless written complaints are made within thirty days of supposed errors and/or omissions, the entries made by Southeast Bank in respect of the Card Account will be judged as valid, genuine and final.
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 - h) Unused balance (if any) shall be encashed into taka subject to application of the cardholder.
02.
 - a) Southeast Bank Prepaid Card will undoubtedly be the property of Southeast Bank PLC. at all times.
 - b) The Card is not transferable by the user.
 - c) Upon receipt of the Card, the recipient will put his/ her signature on the designated space on the reverse side of the Card.
 - d) If the information provided to Southeast Bank during the initial application for the Card is falsified, Southeast Bank unconditionally reserves the right to, seize/ cancel the Card.
 - e) In the event that Southeast Bank instructs the Cardholder to furnish his/ her up-to-date financial details, the Cardholder shall be obliged to do so
 - f) When the validity of the Southeast Bank Prepaid Card becomes null and void due to cancellation by Southeast Bank, the Cardholder shall be obliged to return the Card to the Card Division of Southeast Bank within seven working days of the date of receiving notice of such cancellation.
 - g) Southeast Bank reserves the right to discontinue in providing the services that is associated with the VISA/MasterCard logo with the Card.
 - h) Any attempt to use the Card even after the notice of cancellation or withdrawal of facilities will be treated as fraudulent activity. Southeast Bank reserves the right to bring charges against any such individual user.
 - i) This agreement and the Card that is issued under this very agreement will expire on the expiry date that is mentioned on the front side of the Card.
03.
 - a) If the Card is lost or stolen, the Cardholder on his/ her initiative should immediately inform the Card Division of Southeast Bank by telephone/ facsimile/electronic mail or in person.
 - b) Any such cost that might be incurred for communicating the loss through electronic or print media or through some other means, would be borne by the Cardholder.
 - c) Issuance fee for duplicate Card may be charged by Southeast Bank. Duplicate Card may be issued only after Southeast Bank is fully satisfied with all the necessary formalities and security issues.
04.
 - a) Subject to proper presentation of the Card to Merchant Establishments and proper functioning of technical parameters, the Card will be honored.
- b) In the event that any Merchant Establishment fails to honor the Card, Southeast Bank will not be held liable in any manner whatsoever.
 - c) Southeast Bank in no way will be responsible for any defective merchandise purchased or Services availed by Cardholder from any Merchant Establishment. It is solely the Cardholder's responsibility to resolve any dispute with the Merchant Establishments or realize claims, if any, from the Merchant Establishment. Under no circumstances will Southeast Bank be involved in this process. However, it is the Cardholder's responsibility to pay all dues for using the Card.
 - d) The Cardholder must pay the charges incurred during the purchase of the ticket even if the ticket is subsequently cancelled. After deducting the service charges and ticketing cancellation fee, charged by the ticketing agency, Southeast Bank may refund the rest of the amount.
 - e) Southeast Bank may charge the Cardholder for any special service that may be offered to the Cardholder from time to time.
 - f) Any charge slip that has the signature of the Cardholder will be the final proof of the charges recorded therein as incurred by none other than the Cardholder himself/ herself.
 - g) Southeast Bank will not provide any charge slip to the Cardholder. It is the sole responsibility of the Cardholder to collect the Cardholder's copy of charge slip from the Merchant Establishment after any such transaction. Copy of charge slips may be provided to the Cardholder after collecting from the merchant with applicable charge.
 - h) The Cardholder is hereby requested to patiently co-operate in case the Merchant Establishment needs more time to get authorization from Southeast Bank. These added security measures are taken to safe guard the interests of the valued Cardholders.
 - i) Service Charges may be charged for cash withdrawal and other services.
 - j) Cardholders will be allowed to reload as and when they wish, and the total spending limit will not exceed the pre-loaded amount.
05.
 - a) All fees and charges that may be incurred from the use of the Card will be debited from the Card Account.
 - b) Fee such as 'Joining' fee or any other fee that has already been cleared, may not be claimed for reimbursement.
 - c) Southeast Bank will not provide any statement on Card Account. However, the Cardholder may collect the same by paying applicable charges.
06.
 - a) The Terms and Conditions, fees & charges and all other information regarding the usage of the Southeast Bank Prepaid Card are subject to change without any prior notice at the sole discretion of Southeast Bank.
 - b) All disputes are subject to jurisdiction of courts of law in Bangladesh only. All disputes will be resolved as per VISA/MasterCard rules & regulations.
 - c) In case of any act of God, war, riot, civit disturbance, changes in the prevailing law upon which Southeast Bank has no control, and when any such cases make it impossible for Southeast Bank to abide by this agreement, Southeast Bank reserves the right to terminate this agreement prior to its expiry without assigning any reason whatsoever.
07.
 - a) It is the sole responsibility of the Cardholder to safe-keep the Card and also not to disclose the Personal Identification Number (PIN) of the Card to others. Southeast Bank shall not be held liable for any misuse of the Card.
 - b) The Cardholder should keep secured the information viz. balance, expiry date, mother's name, date of birth etc., that are related to the security of the Card.
08. No interest or profit will be credited to the Cardholder's Account with respect to the available balance on his/her Card Account.
09. Southeast Bank hold the right to charge, cancel or claim any amount resulted from the usage of the card, irrespective of availability of fund in the card, which the cardholder must pay to the Bank upon claim.