



**TWO-FACTOR AUTHENTICATION (2FA)  
REGISTRATION FORM**

**PERSONAL INFORMATION**

Customer Name:

\*Preferred User ID:  (max 10 characters)

Card Number:  Card Type:  Basic  Supplementary  
(1)  (2)

E-mail Address: ..... Mobile Number: .....

Mother's Name: ..... \*\*National ID: .....

Type of Token:  Hardware Token Usage:  Internet Banking  E-commerce  Both  
 Software Token

Collection Mode:  Card Division, Head Office  Card Service Centre, Chittagong  Card Service Centre, Khulna  
 Card Service Centre, Sylhet  E-mail (software token only)

Software Token

Type of Device:  Desktop/Laptop  Smart Phone/Tablet Phone/Tablet OS: \*\*Phone IMEI Number:

Others: .....

**TERMS & CONDITIONS**

- 1. The mobile number must match with the number provided at the time of card application.
- 2. Physical presence of the customer is compulsory for collecting Hardware Token.
- 3. Customer has to collect the Hardware/Software Token within 45 days from the date of registration.
- 4. Customer is solely responsible for maintaining the security of his/her own Hardware/Software Token and registered e-mail address. Any unauthorized use of data or process of e-commerce transaction is the sole responsibility of the customer.
- 5. Before performing international online transactions, customer has to endorse his/her passport and activate the USD portion of the international card. Please contact our Call Centre by calling at 16206 or +88-09-613116206 (from abroad) for more information.
- 6. If the Hardware/Software Token is lost or stolen, customer must notify immediately to Southeast Bank Limited by calling the Call Centre to deactivate online banking and e-commerce transactions.
- 7. By signing below, the customer agrees to the terms and conditions mentioned above.

Customer Signature: ..... Date: ...../...../.....

**FOR OFFICE USE ONLY**

Enrolled by:  
RSA Registration ACS Registration  
Name & Designation: ..... Name & Designation: .....  
Signature with date: ..... Signature with date: .....  
RSA User ID: Approved By:  
(confirmed) Name & Designation: .....  
Signature with date: .....

\*User ID acceptance is subjected to availability \*\*These fields are optional.

